

# Government ICT Strategy 2015

Enabling the public sector to exploit ICT-enabled opportunities

## Opportunities

Exploiting emerging technologies

Unlocking the value of information

Leveraging agency transformations

Partnering with the private sector

## Focus areas

### Digital services

Agencies and third parties agree how to deliver federated services

Service delivery channels are rationalised

Common service components are re-used by agencies

Federated services are piloted using 'life events'

### Information

Information skills drive new insights and better decisions

Open data and sharing by default supported by privacy & security settings

Public trust and confidence permits sharing and re-use of information

Frameworks and infrastructure facilitate flows of information and re-use

### Technology

Common capabilities and shared services are adopted where possible

Agencies have easy access to innovations from the ICT industry

IT units partner with their business units to drive innovation

Policies, standards, business models shared across the system

### Investment

I&T investments are targeted at fewer initiatives with more impact

Maximise value from technology investments

Cost and benefits from investment in digital services are realised

Agency transformation initiatives deliver system benefits

### Leadership

Public sector leaders re-balance agency & system priorities

Public sector leaders lead change to overcome system barriers

Build workforce capability that encourages innovation

Agencies look to industry and third-parties for sources of innovation

## Outcomes

Customers experience seamless, integrated and trusted public services

Information-driven insights are reshaping services and policies, and adding public and private value

Adoption of information and technology innovations is accelerated and value is being created

Investment in innovative digital services is being prioritised and benefits are being realised

Complex problems are being solved and innovative solutions are being adopted